

Summary of Zone 7 Zoom meeting Friday 2 May.

Director Andrew unable to attend as confined to hotel bar in Wellington due to weather conditions.

Thanks to Zone Rep who Chaired the meeting.

Grey Power Electricity Partnership Overview

- CE Sharnie Warner provided an overview of the partnership between Grey Power and Electricity, highlighting their 12-year collaboration and the key objectives of providing members with fair electricity and gas bills, assisting the Federation in growing the membership base, and being a sustainable financial contributor to the Federation.
- Sharnie also discussed the ambitious target of acquiring 2,000 new Grey Power Electricity customers this year and the importance of brand awareness.
- The Net Promoter Score (NPS) was presented, showing that Grey Power Electricity customers are almost twice as happy and satisfied with their service compared to other retailers in the market.

Unique Network Services and Bundled Products

- Sharnie discussed the company's unique approach to network services charges, which can make up to 40-50% of the bill.*
- the transparent billing system, the company's bundled product offering, including broadband and phone services, and the Time of Use plan launched in December. .
- Pay it Forward Programme.

AGM, Bank Account, New Strategy

In the meeting, Bill and Jo discussed the upcoming AGM in June, with Sharnie expressing her interest in attending. They also discussed the bank account situation, with Andrew being unable to access his bank due to being locked away in Wellington. The new look strategy was also discussed, with Gwynneth expressing her support for the changes. The new logo was also mentioned, with Gwynneth asking about the owl logo. The conversation ended with a discussion on correspondence from Federation Office.

Logo Change and Data Management

- discussed the potential for a logo change to better reflect the organization's diverse age group. *
- considered adding a family group to the logo to show inclusivity.
- discussed the importance of promoting the organization to younger people.
- reviewed reports from the Zone 7 Association and discussed the challenges of getting people on the committee. *
- discussed a successful fundraising event and the need to improve their data management to comply with the Information Act.

Challenges in Financing and Reimbursement

In the meeting, the team discussed *

- challenges of financing and reimbursement for their initiatives. *
- shared their progress in increasing their membership numbers and the need to manage this growth. *

- discussion about the loss of hospital beds and the lack of community housing provision in the city council's 9-year plan. *
- discussed the need to adapt to new communication mediums, such as online newsletters, to save costs.

Association Reports and AGM Preparation

- Bill discussed the progress of various association reports, including the number of new members.
- discussion about the constitution of the association, with Bill advising the team to use the template provided.

Further issues to be shared on Committee persons, Membership, Financial stability of Assns, and promotion put over till next meeting..

Thanks to Zone Rep Bill and Secretary Jo for this compilation.
Andrew Dunn